



Modern Customer Experience Registration Instructions

Anyone planning to attend Oracle Modern Customer Experience needs to register using an existing Oracle single sign-on (SSO) account, or will need to create one to complete the registration process.


1. Visit the [Oracle Modern Customer Experience website](#) and click the “Register” button in the top right corner to begin.
2. You will see a sign in page (image 1).
 - a. If you already have an Oracle Account, enter your username and password, click “Sign in” and skip to Step 4. Your username is generally your email address.
Note: If you have forgotten your username or password, click on the info icons () for assistance.
 - b. If you do not have an Oracle Account, click “Create Account” at the bottom, then continue to Step 3.

Image 1

A screenshot of the Oracle sign-in page. The page has a light blue header with the text 'Sign in'. Below this are two input fields: 'Username' with a person icon and an info icon, and 'Password' with a lock icon and an info icon. A dark blue 'Sign in' button is below the fields. At the bottom, there is a section titled 'Don't have an Oracle Account?' with a white 'Create Account' button. The footer contains the text '© Oracle | Legal Notices | Terms of Use | Privacy Policy'.



- Fill in all required fields to create an Oracle Account (image 2). Please remember the password you create. Your username will be the email address you enter. These login credentials will allow you to access your registration profile at any time, including when you are onsite at the event.

Once you have entered all the required information, click “Create Account.”

After your account is created, you will see a confirmation and a message to check your email (image 3). You will be required to verify your email address. You will receive an email from Oracle to the address you used for your username. Click on the link provided in the email to finalize your Oracle.com account creation.

Image 2

Create your Oracle Account

Already have an Oracle Account? [Sign In](#)

Email Address * Your email address is your username.

Password * Passwords must have upper and lower case letters, at least 1 number, not match any part of your email, and be at least 8 characters long.

Retype password *

Country *

Name *

Job Title *

Work Phone *

Company Name *

Address *

City *

State/Province *

ZIP/Postal Code *

☐ Yes, send me e-mails on Oracle Products, Services and Events.
You may opt-out of all marketing communications: [Unsubscribe](#)

By clicking on the "Create Account" button below, you understand and agree that the use of Oracle's web site is subject to the Oracle.com Terms of Use and Oracle's Privacy Policy, including the fact that Oracle may transfer your personal information collected in connection with your registration on this website to its affiliates globally and to third party entities that provide services to Oracle.

Create Account

Image 3

Check your email

Verify your email address to use your account.

We sent an email to MCX18@test.com with a button to verify your email address.

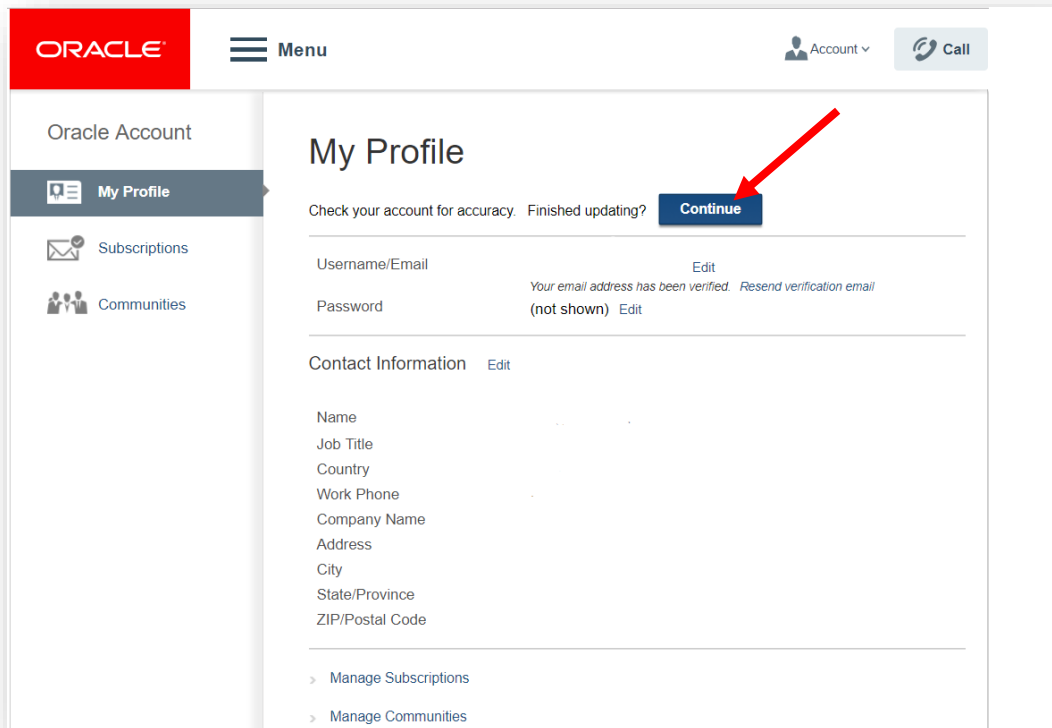
Did you receive the email? If not, check your spam folder or [request a new verification email](#) for up to 3 days. If you do not verify your email address within 3 days, you will need to create a new account. If you are having trouble, see [Account Help](#).

Upon verifying your email, please go back to step 2 (image 1), enter your log in credentials, and sign in.

- Once you have entered your Oracle Account username and password, you will have an opportunity to review your account information. You can make any updates as necessary by clicking “Edit.”

To begin the conference registration process, click “Continue” (image 4).

Image 4





5. This will take you to your Registration Profile, where you will fill in some additional information about yourself (i.e. preferred first name for badge, job title, job role, etc.) and answer some questions related to your community interest (images 5 & 6).

Image 5

A screenshot of a 'Registration Profile' form. The title 'Registration Profile' is at the top. Below it is a red asterisk and the word 'Required'. The section is titled 'Attendee Information'. It contains several input fields: 'First Name', 'Last Name', 'Work Phone', 'Mobile Phone', 'Email', and 'Twitter Handle'. A question 'Do you have a preferred first name for your badge?' is followed by a 'Yes' checkbox.

Image 6

A screenshot of the 'Registration Profile' form, showing the lower section. It includes fields for 'Job Role', 'Line of Business', 'Company Industry', and 'I am most interested in'. Below these is a section titled 'What Oracle products are you currently using?' with a list of checkboxes for various Oracle products: Oracle Data Cloud, Oracle Content Marketing, Oracle Engagement Cloud, Oracle Sales Performance Management, Oracle Responsys, Oracle Commerce Cloud, Oracle Social Cloud, Oracle Eloqua, Oracle Sales Cloud, Oracle CPQ Cloud, Oracle Field Service Cloud, Oracle Maxymiser, Oracle Loyalty Cloud, and Oracle Service Cloud.



6. If you plan to apply for a US visa, select “Yes” and enter the full name on your passport (image 7).

A statement of attendance letter will be processed shortly after the registration is completed and if you are paid in full. Attendees are responsible for completing and submitting the visa application to their local consulate or embassy. Cancellation policy/dates will still be in effect even if your visa application is denied.

Image 7

Visa Information

Will you apply for a US visa? *

☒ Yes ☐ No

If you plan to apply for a US visa, attendees are responsible for complying with all applicable US immigration laws, and for following the guidance at the US consular website where you submit an application. You should consult with your own employer or other resources, such as the US consular office website, regarding questions about US visas and requirements. For information on US embassies and consulate, go to: <https://www.usembassy.gov>.

Please note that if your visa application is denied and you choose to cancel your Modern Customer Experience registration, you will still need to adhere to the [Cancellation Policy](#) deadlines.

Full name on passport *

7. If you have received a discount code, you may enter it at the top of the order page and click “Apply Code” (image 8).

Select your desired package, complete payment information (if necessary), and click “Submit Order.”

Image 8

Discount Code
Enter Discount Code

APPLY CODE

If you have received a discount code, enter it in the box and click **Apply Code**.

8. All attendees, regardless of which sector they work in, must be in compliance when receiving a complimentary or discounted package. If you are employed in the private sector, you will be required to acknowledge that you are authorized by your company to accept an invitation to Modern Customer Experience (image 9).

If you are employed by the government/public sector, you are required to download the compliance letter. This form must be signed by your organization’s appropriate legal counsel, ethics officer, or designated executive official for gifts/ethics matters and returned to the conference registration team **before the start of the event**. A link to this required compliance form is included with the compliance terms and conditions message that will appear when you submit your order (image 10).



Image 9

1 of 1

Private Sector Compliance

Oracle is committed to promoting a corporate culture that is centered on integrity, accountability, and ethical business conduct. By accepting the complimentary or discounted event invitation, the invitee certifies that his/her acceptance of and Oracle's provision of the complimentary or discounted event invitation are: (1) permissible under his/her company's internal policies; (2) permissible under the laws of his/her home country and any other law relevant to his/her company; and (3) known to and approved by his/her company's management.

Do you agree with the above certification and accept the complimentary or discounted event invitation?

[DO NOT AGREE](#) [AGREE](#)

Image 10

1 of 1

Government/Public Sector Compliance Process

All government/public sector attendees using a complimentary or discounted priority code are required to download the Government/Public Sector Compliance Letter and have it signed by their legal counsel, ethics officer or designated executive official for legal/ethics matters.

To download the Government/Public Sector Compliance Letter for Modern Customer Experience [click here](#). **Once the letter is signed, please send it to the event registration team via email to ModernCX@gpj.com.**

By selecting "Agree," you agree to return the properly signed letter to Oracle by Friday, March 9, 2018, and acknowledge that if the signed letter is not returned by this date, Oracle reserves the right to charge you or your employer the conference government rate that was in effect at the time of your initial registration.

To complete compliance requirements onsite, government/public sector employees must bring the signed Government/Public Sector Compliance Letter in order to use the code and receive the complimentary or discounted rate. If you do not have the signed Government/Public Sector Compliance Letter with you, you must pay the government rate in effect at the time of your registration in order to gain access to the conference.

By selecting "Do Not Agree," you will not be able to use the code you have entered to receive discounted or complimentary registration. If you choose to continue the registration process, you will be charged the conference government rate to attend the event.

[DO NOT AGREE](#) [AGREE](#)

9. Once you complete the registration process, you will reach the confirmation page where you can book your hotel room (image 11). If you prefer to make your hotel reservation at a later date, or make any changes to your registration, simply log back into your account.

You will receive a confirmation email with an invoice attached.

Image 11

Ready to Book Your Hotel? Lowest Rates Guaranteed.

Oracle has secured rooms at discounted rates for Modern Customer Experience attendees at various hotels. Please note that room rates can vary per night. Click the "Book Hotel" button that will enable you to secure the group discounted rates. Hotel availability is first-come, first-served until the room blocks sell out. The last day to make a room reservation is March 9th, 2018.

[BOOK HOTEL](#)

If you time out at any point during the registration process, please log back in and you will be taken to the point where you left off.

Questions? Contact the help desk Monday through Friday, 6:00 a.m. to 6:00 p.m. PT.

US and Canada: 1.866.254.8740

International: +1.650.416.8794

Email: ModernCX@gpj.com